



Marshalls

Transforming Britain's Landscapes

Working with Business in the Community

Marshalls has been a socially responsible company for more than a century and is justifiably proud of its heritage and ongoing market leadership. Working with the community is part of the fibre of Marshalls as a business, and it means so much more than just donating materials or supporting charities. At Marshalls, being in the community is about interacting with our neighbours, engaging with our young people and encouraging growth in our local areas.

In 2009, Marshalls continues to be accepted as a member of the FTSE4GOOD Index and as corporate members of Business in the Community (BITC).

Marshalls joined BITC to demonstrate and support its commitment to responsible business practice. Being part of BITC means that Marshalls is able to embrace the different aspects of its corporate responsibility and maintain strong partnerships with the community. Last year, Marshalls made its first appearance in Business in the Community's top 100 'Companies that Count'.

Business in the Community Corporate Responsibility Index 2008

Marshalls has been rewarded for its corporate responsibility work by achieving a silver band award in the Business in the Community Corporate Responsibility Index 2008.

The award is an improvement from bronze in 2007 and is further recognition of the company's outstanding corporate responsibility practices across all parts of the business.

Business in the

Community

The Business in the Community CR Index is the UK's leading voluntary benchmark of corporate responsibility. It assesses the extent to which corporate strategy is integrated into business practice throughout an organisation. The Index helps companies measure their environmental management and performance by focusing on four key areas of corporate responsibility: **community**, **environment**, **marketplace**, and **workplace**, as well as performance in a range of **environmental** and **social** impact areas.

Over 140 companies took part in the latest CR Index, which has now been running for 12 years. In order to participate, companies need to complete an online survey which assesses factors such as strategy, management processes and performance in key areas of responsible business. All information submitted is then validated independently by an external company.

Chris Harrop, Group Marketing Director, Marshalls said: *“This is a great achievement for Marshalls and is further evidence of our commitment to continually improve our impact on society. The upgrade from a bronze to silver band this year reinforces Marshalls’ dedication in embracing best practice across all our business operations and demonstrates our position as thought leaders in sustainability.”*