



Transforming Britain's Landscapes

Integrated Management Systems

Marshalls has introduced BSI Publicly Available Specification 99 (PAS 99) for Integrated Management Systems into its operations as a basis for sustainable development.

Integrated Management Systems allows better integration of ISO 9000 for Quality Management, OHSAS 18001 for Health and Safety Management and ISO 14001 for Environmental Management.



Marshalls plans for all its operational sites, owned at the beginning of 2009, to obtain a minimum of IMS by the end of 2010.

- 36 (2007: 32) sites had ISO 9000:2000 **Quality** Management Systems in place representing **83%** of manufacturing output (2007: 74%)
- 27 (2007: 24) sites had OHSAS 18001:1999 for **Health and Safety** Management Systems in place representing **81%** of manufacturing output (2007: 72%)
- 26 (2007: 22) sites had ISO 14001:2004 for **Environmental** Management Systems in place representing **78%** of manufacturing output (2007: 68%)

According to BSI (www.bsigroup.co.uk), benefits of PAS99 include:

- **Reduced costs**
By avoiding duplication in internal audits, document control, training and administration, adopting future management systems will be much more effective.
- **Time savings**
By having only one management review.

- **A holistic approach to managing business risks**
By ensuring that all consequences of any action are taken into account, including how they affect each other and their associated risks.
- **Reduced duplication and bureaucracy**
By having one set of processes ensures the requirements of the specific standards are co-ordinated, workloads streamlined and disparate systems avoided.
- **Less conflict between systems**
By avoiding separate 'empires' for the likes of quality and environment, responsibilities are made clear from the outset.
- **Improved communication, both internal and external**
By having one set of objectives, a team approach culture can thrive and improve communication.
- **Enhanced business focus**
By having one system linked to the strategic objectives of the business contributes to the overall continual improvement of the organization.
- **Improved staff morale and motivation**
By involving and linking roles and responsibilities to objectives, it makes change and new initiatives easier to implement and makes for a more dynamic and successful company.
- **Optimized internal and external audits**
By minimizing the number of audits required and maximizing the number of people involved.