



To enable us to review your query in a timely manner, please submit your photographs using the information below for guidance.

Please note if the images supplied to us do not meet the criteria below, we may not be able to proceed further your query.

Things to remember:

- *If your query involves multiple products, please ensure these are also photographed*
- *Images should be good quality and clear*

An image showing as much of the overall area as possible



Images of the area from different angles



A few closer images showing specific areas



Some close-up images of the affected area



**Please be aware that we have an incoming email attachment limit of 10MB. If your files are bigger than this, please send the images across multiple emails so they can be received in full.*